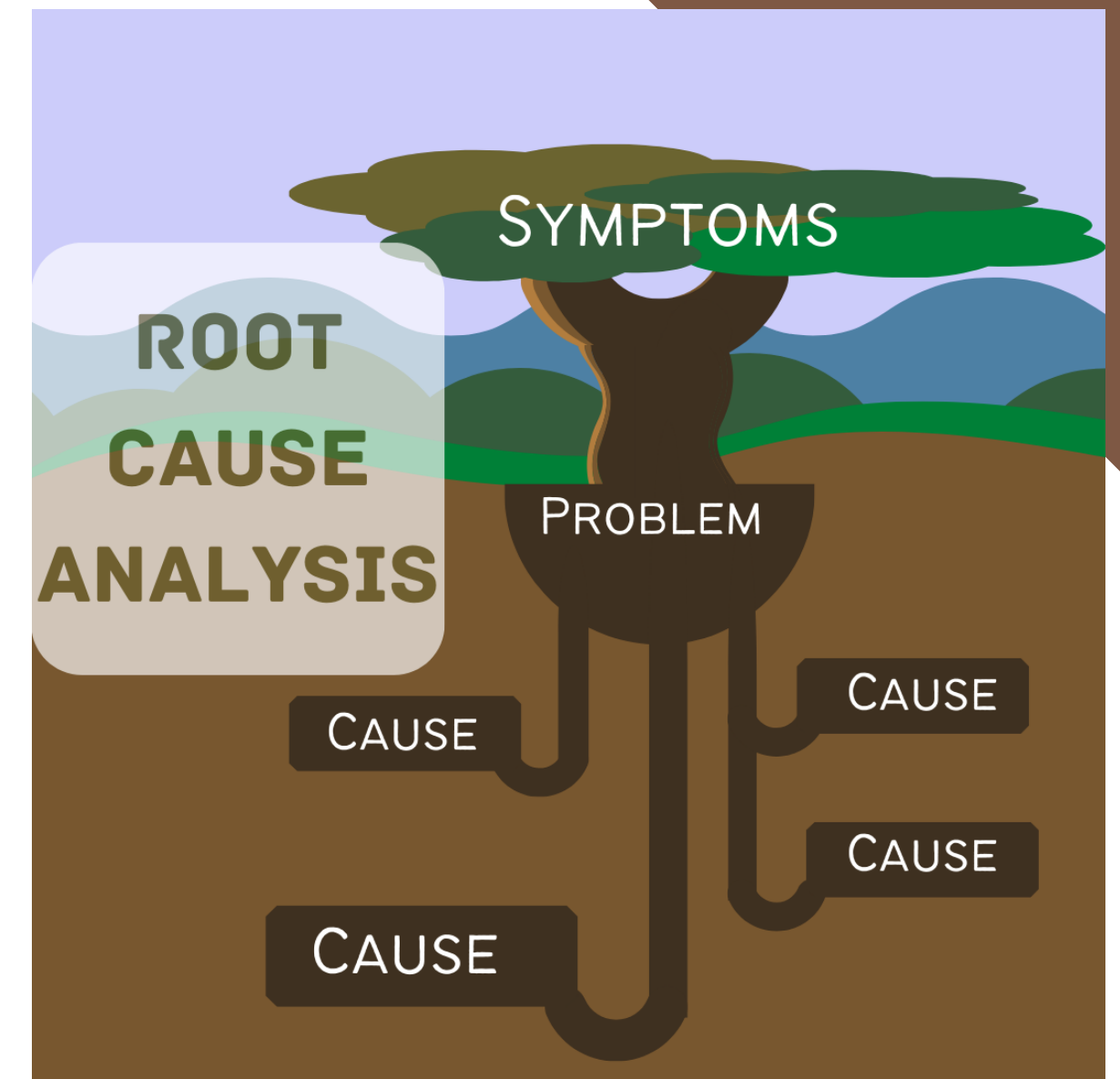


# NEW TRAINING COURSE ALERT: ROOT CAUSE ANALYSIS

✓ The Southern African Development Community Accreditation Service (SADCAS) is pleased to announce the launch of a new training course on Root Cause Analysis (RCA). Understanding RCA and the corrective action process is a requirement of key accreditation standards such as ISO/IEC 17025, ISO 15189, ISO/IEC 17020, ISO/IEC 17021-1, ISO/IEC 17065 and ISO/IEC 17043.

✓ Consisting of presentations, exercises, group work, scenarios and role-playing, this 3-day course is designed to provide participants with an in-depth understanding of how to analyze a system and identify the root causes of nonconformities. This course will significantly improve the approach to effective management of corrective actions leading to continuous improvement.

✓ The objective of the RCA course is to provide participants with knowledge and skills to manage incidents/nonconformities, with specific emphasis on the identification of the root cause and applying RCA methodologies. This course will enable participants to understand root cause analysis as a technique for ascertaining and analyzing the causes of nonconformities and determine appropriate corrective actions to be undertaken and prevent recurrences. Participants will also acquire skills for continuously improving the effectiveness of quality management systems through implementing effective corrective actions. The course will provide and familiarize participants with a systematic, structured and evidence-based RCA process that can be embedded into their organizations.



Format of the Course: **Face to face or Virtual** via Zoom Video Conferencing

For any further information, please contact: The SADCAS Training Administrator, **Mr. Mogae Molaoa**

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